INTERACTIVE REMOTE TELLER (IRT)



Secure, Face-to-Face Transaction to Remote Locations

Hamilton's IRT system allows your customers to be serviced from a remote location—whether it's just on the other side of a wall or several hundred feet away. The IRT makes communication and transfer of cash, coin, paperwork and other small items easy with the inclusion of Hamilton's acclaimed pneumatic tube systems and built-in audio/video components.



APPLICATIONS

- > Teller Line replacement within a bank branch
- After hours banking within a secured lobby or vestibule
- Outdoor walk-up transactions during normal business and after hours
- Outdoor drive-up where IRT is built into an ATM kiosk or into the branch's exterior wall replacing the need for a window and transaction draw

HAMILTON WALK UP

FEATURES

- IRT5000 can be set within a custom designed cabinet or wall
- Hamilton pneumatic tube system and audio/video components are used within the IRT
- Can share audio & video communications equipment with drive-up lanes
- > IRT video screens can be utilized for showing marketing messages which can increase sales and reduce the customer's perceived wait time
- > Easy to install and service
- Increase security using IRT cameras connected to your video surveillance (DVR) system

BENEFITS

- Stainless steel design allows for both indoor or outdoor applications
- Flexible so that it can be easily adapted within an architect's building design
- Designed to help reduce staff requirements by allowing one customer representative in a remote area to serve multiple IRT stations plus drive-up lanes

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